

What is claimed is:

- [c1] 1.A method for providing six sigma consulting services over a computer network, comprising the steps of:
receiving, from a client computer associated with a user, a request to view at least one web page including six sigma-related content,
wherein the six-sigma related content includes at least general six sigma informational content for providing users with general information relating to the six sigma methodology, mentoring content for providing users with mentoring services relating to six sigma, and training content for providing users with information and services related to six sigma training; and
displaying said at least one web page to the client computer.
- [c2] 2.The method of claim 1 further comprising the steps of:
receiving a request to view a general six sigma information web page;
displaying said general six sigma information web page to the client computer;
said general six sigma information web page including a plurality of options related to different types of general six sigma information;
receiving a request to view a web page related to a selected one of the plurality of options; and
displaying said web page related to a selected one of the plurality of options to the client computer.
- [c3] 3.The method of claim 2, wherein the plurality of options related to different types of general six sigma information include at least the following: an overview/history option, a six sigma happenings option, a six sigma statistics option, and a six sigma glossary option.
- [c4] 4.The method of claim 1, further comprising the steps of:
receiving a request to view a mentoring services web page;
displaying said mentoring services web page to the client computer;
said mentoring services web page including a plurality of options related to different features of said mentoring services;
receiving a request to view a web page related to a selected one of the plurality of options; and

displaying said web page related to a selected one of the plurality of options to the client computer.

[c5] 5.The method of claim 4, wherein said plurality of options related to different features of said mentoring services include at least the following: a process description option, a schedule session option, an attend session option, a management option, and a one on one question and answer session option.

[c6] 6.The method of claim 1, further comprising the steps of:
receiving a request, from the client computer, to establish a mentoring/project review session;
displaying, to the client computer, a listing of available mentors/reviewers and a schedule of available session times;
receiving, from the client computer, a selection of one of the available mentors/reviewer and one of the available session times;
displaying, to the client computer, a preliminary session cost based upon the selected time and the selected mentor/reviewer;
receiving, from the client computer, a submitted session request; and
displaying, to the client computer, a session confirmation including at least session log-in information.

[c7] 7.The method of claim 6, further comprising the steps of:
allocating resources to the session in the form of web space, and telecommunications resources;
notifying the selected mentor/reviewer of the confirmed session time;
receiving, from the client computer, project materials for review during the session;
notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information;
receiving log-in information from each of session participant;
establishing and maintaining any required communications means;
notifying the user of impending session end and inquiring as to an extension of the session;
determining whether an extension has been requested,
if an extension is requested, adjusting the session cost and maintaining the

communication means;

if an extension is not request, concluding the session and recording a final session cost;
and

transmitting a session receipt to the user indicating the final session cost and terms for payment.

[c8] 8.The method of claim 7, wherein the step of notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprises the step of notifying each session participant by electronic mail.

[c9] 9.The method of claim 7, wherein the step of notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprises the step of notifying each session participant by telephonic voice mail.

[c10] 10.The method of claim 7, wherein the step of notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprises the step of notifying each session participant by pager.

[c11] 11.The method of claim 1, further comprising the steps of:
receiving a request to view a training services web page;
displaying said training services web page to the client computer;
said training services web page including a plurality of options related to different features of said training services;
receiving a request to view a web page related to a selected one of the plurality of options; and
displaying said web page related to a selected one of the plurality of options to the client computer.

[c12] 12.The method of claim 11, wherein said plurality of options related to different features of said training services include at least the following: a certification request option, and an online training and seminar option process description option.

[c13] 13. A computer readable medium including instructions for providing six sigma

consulting services over a computer network, comprising:
one or more instructions for receiving, from a client computer associated with a user, a request to view at least one web page including six sigma-related content,
wherein the six-sigma related content includes at least general six sigma informational content for providing users with general information relating to the six sigma methodology, mentoring content for providing users with mentoring services relating to six sigma, and training content for providing users with information and services related to six sigma training; and
one or more instructions for displaying said at least one web page to the client computer.

[c14]

14.The computer readable medium of claim 13 further comprising:
one or more instructions for receiving a request to view a general six sigma information web page;
one or more instructions for displaying said general six sigma information web page to the client computer;
said general six sigma information web page including a plurality of options related to different types of general six sigma information;
one or more instructions for receiving a request to view a web page related to a selected one of the plurality of options; and
one or more instructions for displaying said web page related to a selected one of the plurality of options to the client computer.

[c15]

15.The computer readable medium of claim 14, wherein the plurality of options related to different types of general six sigma information include at least the following: an overview/history option, a six sigma happenings option, a six sigma statistics option, and a six sigma glossary option.

[c16]

16.The computer readable medium of claim 13, further comprising:
one or more instructions for receiving a request to view a mentoring services web page;
one or more instructions for displaying said mentoring services web page to the client computer;
said mentoring services web page including a plurality of options related to different features of said mentoring services;
one or more instructions for receiving a request to view a web page related to a selected

one of the plurality of options; and
one or more instructions for displaying said web page related to a selected one of the plurality of options to the client computer.

[c17] 17.The computer readable medium of claim 16, wherein said plurality of options related to different features of said mentoring services include at least the following: a process description option, a schedule session option, an attend session option, a management option, and a one on one question and answer session option.

[c18] 18.The computer readable medium of claim 15, further comprising:
one or more instructions for receiving a request, from the client computer, to establish a mentoring/project review session;
one or more instructions for displaying, to the client computer, a listing of available mentors/reviewers and a schedule of available session times;
one or more instructions for receiving, from the client computer, a selection of one of the available mentors/reviewer and one of the available session times;
one or more instructions for displaying, to the client computer, a preliminary session cost based upon the selected time and the selected mentor/reviewer;
one or more instructions for receiving, from the client computer, a submitted session request; and
one or more instructions for displaying, to the client computer, a session confirmation including at least session log-in information.

[c19] 19.The computer readable medium of claim 18, further comprising:
one or more instructions for allocating resources to the session in the form of web space, and telecommunications resources;
one or more instructions for notifying the selected mentor/reviewer of the confirmed session time;
one or more instructions for receiving, from the client computer, project materials for review during the session;
one or more instructions for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information;
one or more instructions for receiving log-in information from each of session

participant;

one or more instructions for establishing and maintaining any required communications means;

one or more instructions for notifying the user of impending session end and inquiring as to an extension of the session;

one or more instructions for determining whether an extension has been requested, if an extension is requested, one or more instructions for adjusting the session cost and maintaining the communication means;

if an extension is not request, one or more instructions for concluding the session and recording a final session cost; and

one or more instructions for transmitting a session receipt to the user indicating the final session cost and terms for payment.

[c20]

20.The computer readable medium of claim 19, wherein the one or more instructions for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprises the one or more instructions for notifying each session participant by electronic mail.

[c21]

21.The computer readable medium of claim 19, wherein the one or more instructions for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprises one or more instructions for notifying each session participant by telephonic voice mail.

[c22]

22.The computer readable medium of claim 19, wherein the one or more instructions for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprises one or more instructions for notifying each session participant by pager.

[c23]

23.The computer readable medium of claim 13, further comprising:
one or more instructions for receiving a request to view a training services web page;
one or more instructions for displaying said training services web page to the client computer;
said training services web page including a plurality of options related to different features of said training services;
one or more instructions for receiving a request to view a web page related to a selected

one of the plurality of options; and
one or more instructions for displaying said web page related to a selected one of the plurality of options to the client computer.

[c24] 24.The computer readable medium of claim 23, wherein said plurality of options related to different features of said training services include at least the following: a certification request option, and an online training and seminar option process description option.

[c25] 25. A system for providing six sigma consulting services over a computer network, comprising:
means for receiving, from a client computer associated with a user, a request to view at least one web page including six sigma-related content,
wherein the six-sigma related content includes at least general six sigma informational content for providing users with general information relating to the six sigma methodology, mentoring content for providing users with mentoring services relating to six sigma, and training content for providing users with information and services related to six sigma training; and
means for displaying said at least one web page to the client computer.

[c26] 26.The system of claim 25 further comprising:
means for receiving a request to view a general six sigma information web page;
means for displaying said general six sigma information web page to the client computer;
said general six sigma information web page including a plurality of options related to different types of general six sigma information;
means for receiving a request to view a web page related to a selected one of the plurality of options; and
means for displaying said web page related to a selected one of the plurality of options to the client computer.

[c27] 27.The system of claim 26, wherein the plurality of options related to different types of general six sigma information include at least the following: an overview/history option, a six sigma happenings option, a six sigma statistics option, and a six sigma glossary option.

[c28] 28.The system of claim 25, further comprising:

means for receiving a request to view a mentoring services web page;
means for displaying said mentoring services web page to the client computer;
said mentoring services web page including a plurality of options related to different features of said mentoring services;
means for receiving a request to view a web page related to a selected one of the plurality of options; and
means for displaying said web page related to a selected one of the plurality of options to the client computer.

[c29]

29.The system of claim 28, wherein said plurality of options related to different features of said mentoring services include at least the following: a process description option, a schedule session option, an attend session option, a management option, and a one on one question and answer session option.

[c30]

30.The system of claim 25, further comprising:
means for receiving a request, from the client computer, to establish a mentoring/project review session;
means for displaying, to the client computer, a listing of available mentors/reviewers and a schedule of available session times;
means for receiving, from the client computer, a selection of one of the available mentors/reviewer and one of the available session times;
means for displaying, to the client computer, a preliminary session cost based upon the selected time and the selected mentor/reviewer;
means for receiving, from the client computer, a submitted session request; and
means for displaying, to the client computer, a session confirmation including at least session log-in information.

[c31]

31.The system of claim 30, further comprising:
means for allocating resources to the session in the form of web space, and telecommunications resources;
means for notifying the selected mentor/reviewer of the confirmed session time;
means for receiving, from the client computer, project materials for review during the session;
means notifying, at a predetermined interval prior to session commencement, each

session participant reminding them of the session time and log-in information;
means receiving log-in information from each of session participant;
means establishing and maintaining any required communications means;
means notifying the user of impending session end and inquiring as to an extension of the session;
means determining whether an extension has been requested,
if an extension is requested, means for adjusting the session cost and maintaining the communication means;
if an extension is not request, means for concluding the session and recording a final session cost; and
means for transmitting a session receipt to the user indicating the final session cost and terms for payment.

32] 33]

32.The system of claim 31, wherein the means for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprise means for notifying each session participant by electronic mail.

33.The system of claim 31, wherein the means for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprise means for notifying each session participant by telephonic voice mail.

[c34]

34.The system of claim 31, wherein the means for notifying, at a predetermined interval prior to session commencement, each session participant reminding them of the session time and log-in information, further comprise means for notifying each session participant by pager.

[c35]

35.The system of claim 25, further comprising:
means for receiving a request to view a training services web page;
means for displaying said training services web page to the client computer;
said training services web page including a plurality of options related to different features of said training services;
means for receiving a request to view a web page related to a selected one of the plurality of options; and

